

## DUO Multi-Factor Authentication

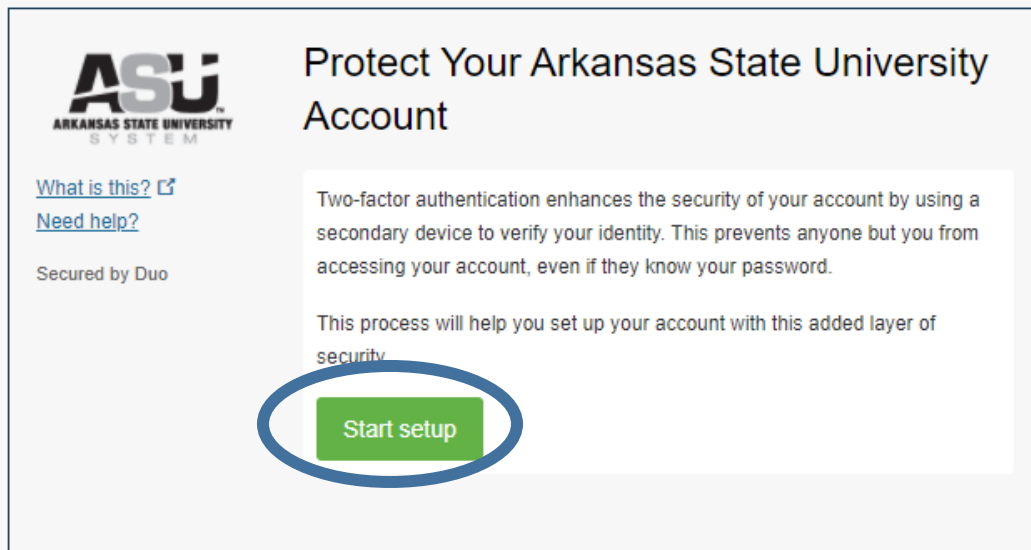
Two-factor authentication enhances the security of your account and is a required download for all students and staff at Arkansas State University Mid-South.

To download DUO, please follow the directions below. If you have any problems completing the download, please complete the Help form available here:


<https://www.asumidsouth.edu/early-enrollment-duo-multi-factor-authentication/>

Step 1: Login to **Outlook Email** using **My Mid-South** <https://www.asumidsouth.edu/mymidsouth/>

Step 2: You will be prompted with the following screens



Choose mobile phone



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### What type of device are you adding?

- Mobile phone** RECOMMENDED
- Tablet** (iPad, Nexus 7, etc.)
- Security Key** (YubiKey, Feitian, etc.)
- Touch ID**  
Requires Chrome on macOS to use Touch ID.

**Continue**

Enter your telephone number



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### Enter your phone number

United States

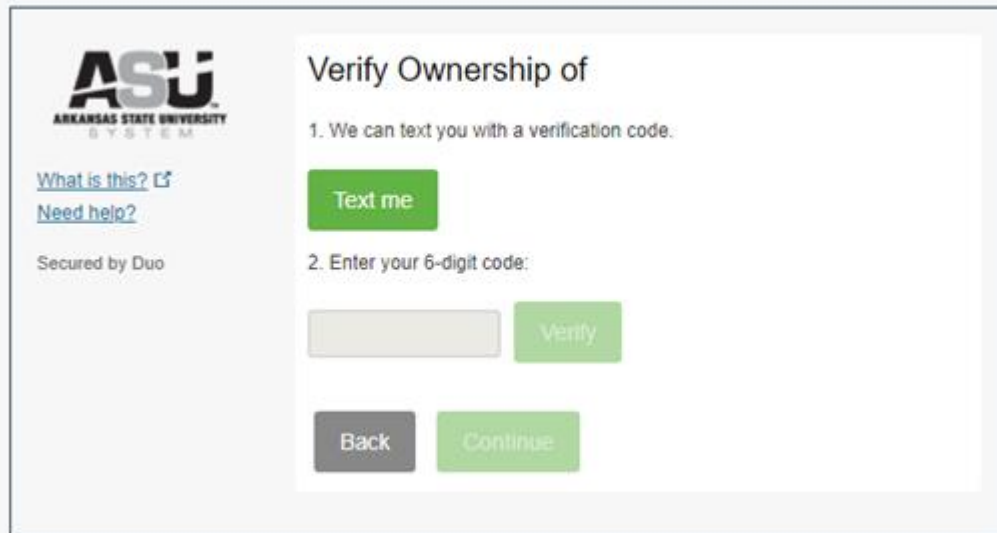
+1  **X**

Example: (201) 234-5678

**Back** **Continue**

Verify that your telephone number is correct

Click on text me for verification code



**ASU**  
ARKANSAS STATE UNIVERSITY  
SYSTEM

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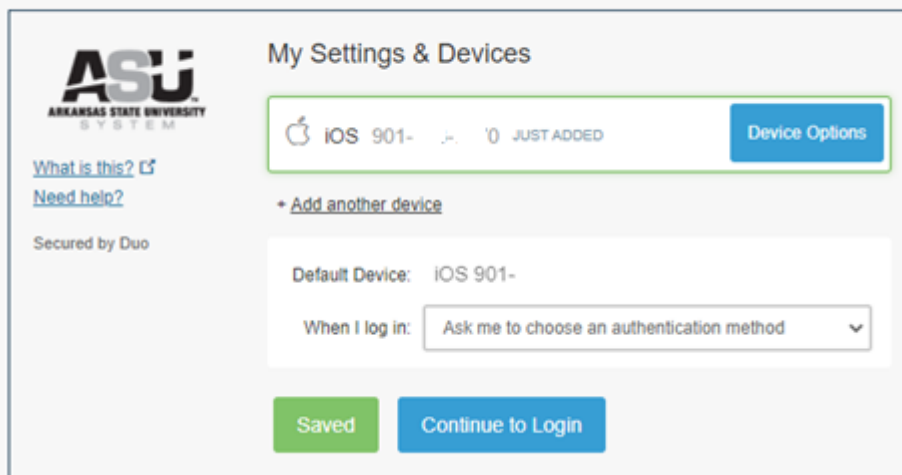
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### Verify Ownership of

1. We can text you with a verification code.  
[Text me](#)
2. Enter your 6-digit code:  
 [Verify](#)

[Back](#) [Continue](#)

Your telephone number has been verified



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### My Settings & Devices

[+ Add another device](#)

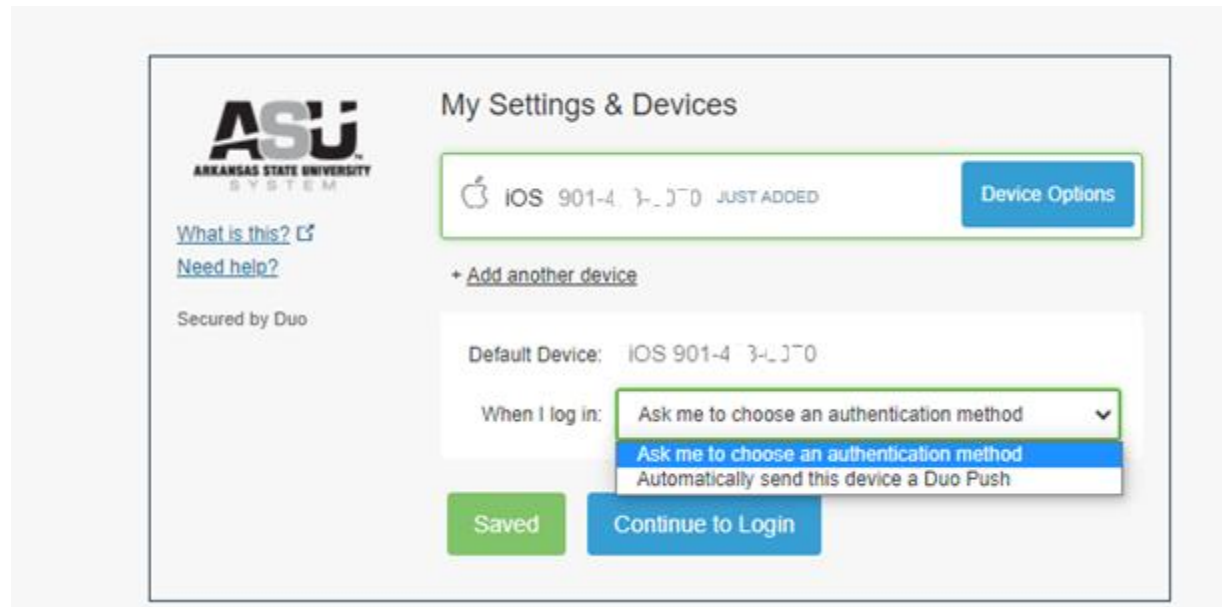
Default Device: iOS 901-

When I log in:

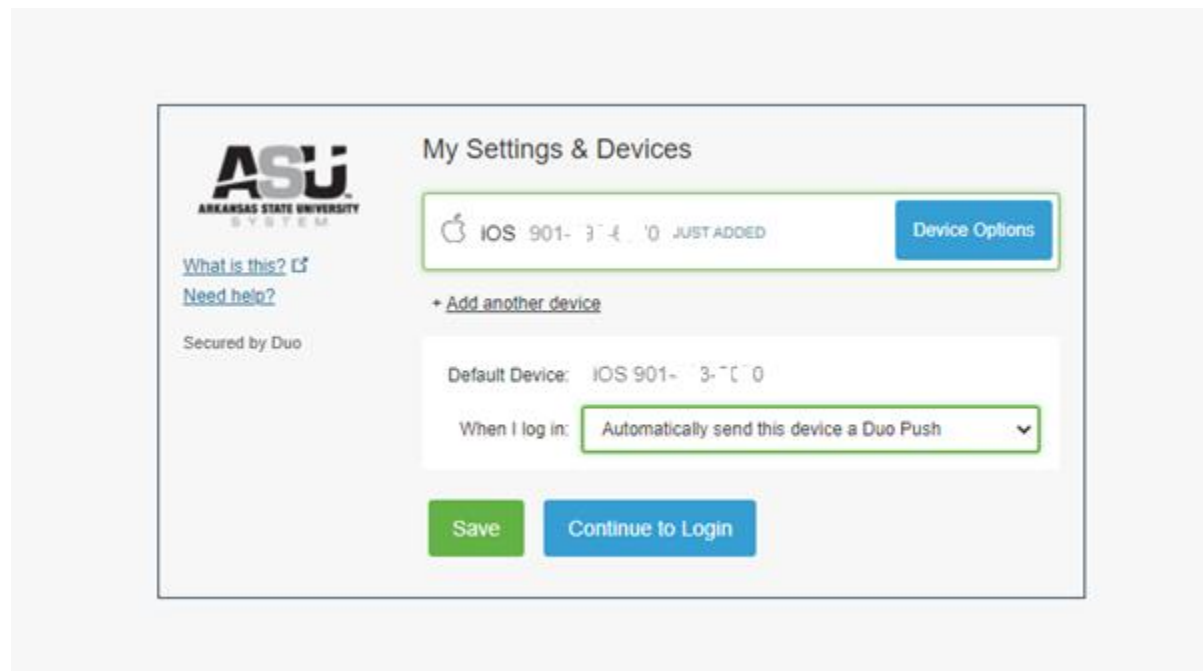
[Saved](#) [Continue to Login](#)

Click on drop down “Ask me to choose an authentication method”

Select “Automatically send this device a DUO Push”

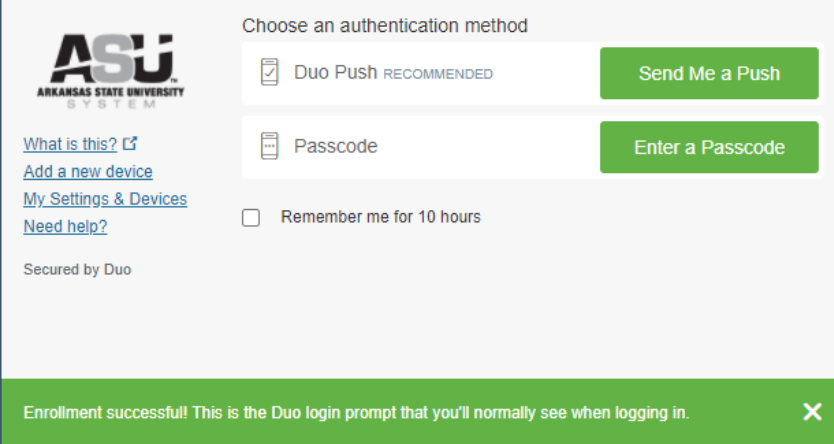


Click Save



When login into Canvas

Click on Send Me a Push



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SYSTEM

Choose an authentication method

Duo Push RECOMMENDED Send Me a Push

Passcode Enter a Passcode

Remember me for 10 hours

[What is this? ↗](#)  
[Add a new device](#)  
[My Settings & Devices](#)  
[Need help?](#)

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Enrollment successful! This is the Duo login prompt that you'll normally see when logging in. ✕

Send any communications regarding DUO to [DUOhelpdesk@asumidsouth.edu](mailto:DUOhelpdesk@asumidsouth.edu)